

# **SATISFACTORY ACADEMIC PROGRESS (SAP)**

## **PURPOSE AND SCOPE**

Federal regulations mandate that a student receiving financial aid under Title IV programs must maintain **Satisfactory Academic Progress (SAP)** in his/her course of study regardless of whether or not financial aid is awarded each semester. Students are responsible for understanding and adhering to the satisfactory academic progress policy.

Satisfactory Academic Progress (SAP) will be measured at the end of each term for all students.

Satisfactory Academic Progress is measured with the following standards:

- Qualitative (cumulative Grade Point Average)
- Quantitative (67% Rule – Hours earned divided by Hours Attempted)
- Maximum Time Frame (150% of required hours for program completion)

The federal regulations specify minimum standards for these measures. BSCTC may set stricter standards in its policy.

## **QUALITATIVE STANDARD – Grade Point Average (GPA)**

BSCTC qualitative standard is determined by the student's earned Grade Point Average (GPA) using a 4-point scale for **GPA**. Students earning a cumulative grade point average below a 2.0 at the end of a term shall be placed on financial aid "Warning".

## **QUANTITATIVE PERCENTAGE STANDARD – (QPS or 67% Rule)**

The satisfactory academic progress policy must also include a quantitative measure to determine the number of credit hours attempted and percentage of credit hours completed (passed). The minimum percentage of work a student must successfully complete by the end of each term is 67% of all attempted hours.

***If a student fails any combination of two (2) consecutive terms of cumulative qualitative and/or cumulative quantitative standards, their financial aid will be suspended.***

## MAXIMUM TIME FRAME (MTF) STANDARD

Students are expected to complete their degree/diploma/certificate credentials within a Maximum Time Frame (MTF) of 150 percent (150%) of the required number of credit hours to graduate from their enrolled program of study. MTF of 150% includes all classes required for the credential plus fifty percent (50%).

EXAMPLE Maximum Time Frame Rule (Required Classes for Credential plus 50%)		
Credential Hours	Maximum Time Frame Percentage	Attempted Hours Permitted
Associates – 60 hours	150%	90
Diploma – 48 hours	150%	72
Certificate – 30 hours	150%	45

**NOTE: Transferred along with attempted hours, repeated classes, bankrupted hours, incompletes, withdrawals, failure in graded courses, failure in Pass/Fail courses and audit (changed from credit to audit after the last day to add a class) count toward maximum time frame and quantitative standards.**

For a standard 16-week term, student aid enrollment status for payment purposes will be established at the close of the 7th calendar day beginning with the first day the term, including weekends but not holidays. Courses added after this date will not be considered for enrollment for student aid purposes but will be counted as attempted for quantitative and MTF standards.

## OTHER ELEMENTS

### Program Plan

A student in an undecided or pending program of student is not eligible to receive financial aid.

## **GRADES**

Grades of "A", "B", "C", "D", "P" and "S" will be considered in determining credit hours earned. Grades of "E", "F", "W", "MP", or "I" will not be considered as credit hours earned but, will be considered as hours attempted for the semester.

## **PACE PROGRESSION (On Pace to Graduate)**

Federal regulations effective July 1, 2011 require all students be evaluated to determine if they are on track to receive their intended credential before aid is lost due to Maximum Time Frame.

## **FAILURE TO MEET THE STANDARDS OF ACADEMIC PROGRESS**

If a student fails any combination of two (2) consecutive terms of cumulative qualitative and/or cumulative quantitative standards, their financial aid will be suspended. Students who exceed Maximum Time Frame (MTF) will be suspended immediately upon exceeding the MTF threshold.

A student who fails to meet SAP standards for the first time will be placed on a **“Warning”** status, allowing a student to continue to receive Title IV aid for one term without an appeal. A student who fails to meet SAP standards at the end of the **“Warning”** period or second consecutive term, will be **“Suspended”** and not receive additional Title IV aid. A student exceeding Maximum Time Frame may go directly to Suspense not having received a **“Warning”** status.

***Students with enrollment prior to July 1, 2011 who have failed to meet SAP Standards in a previous term and are in Probation 1 or Probation 2 SAP status are considered to be in a “Warning” status. Failure to meet SAP standards for the next term of enrollment will result in immediate suspension and require a written appeal to regain eligibility.***

## **APPEAL PROCESS**

If a student is placed on financial aid suspension and has unusual circumstances (illness, death in the family, accidents, etc.) that were a factor in not making satisfactory academic progress she/he has the right to appeal. Students who were determined to have exceeded Maximum Time Frame (MTF) may request their coursework be evaluated based on classes needed for their current credential

To be considered, a proper appeal must adhere to the criteria below. Student must submit all required items to the Big Sandy Community and Technical College Financial Aid Office:

- Completion of the on-line SAP Appeal Request. The link can be found on the student’s self-service account.

- Documentation supporting the extenuating circumstances must be submitted with the by bringing the additional documents into the Big Sandy Community and Technical College's Financial Aid Office which is most convenient to the student.
- A completed Academic "Plan of Action" Form.
- A KCTCS Degree Audit form may be required for students who have exceeded Maximum Time Frame to support the submitted "Plan of Action". A KCTCS Degree Audit form may be necessary for other appeals as determined by the Satisfactory Academic Progress Appeal Committee.

***Students are responsible for payment arrangements with the institution pending a decision of the appeals committee.*** Decisions made by the Satisfactory Academic Progress Appeal Committee **are final and cannot be appealed**

### **"PROBATION" AND REINSTATEMENT OF AID**

SAP appeals will be evaluated by the college Satisfactory Academic Progress (SAP) Appeal Committee. Typically, the decision will be placed on the student self-service page within ten (10) days of the committee meeting. **If** approved, students will be given an "academic plan" or be required to enter into a contract. The academic plan or contract specifies the academic requirements necessary to remain eligible to receive financial aid for the remainder of the specified program or until SAP standards are met. Students whose appeals have been approved will be placed in a probationary status known as "Probation" for no less than one term. Students who fail to follow their "academic plan" while on "Probation" will be suspended from financial aid.

A student suspended from financial aid who achieves SAP standards without the assistance of federal financial aid, may request to be evaluated for re-instatement. All requests must be submitted to the Big Sandy Community and Technical College on-line through the student SAP Appeal Request link located in the student's self-service account.

### **REPEAT CLASS POLICY**

BSCTC will use the highest grade when calculating a student's GPA, but it must include the credits from all attempts when calculating maximum time frame (MTF).

## **ADDITIONAL INFORMATION**

1. Student Aid will not be provided for:
  - Courses taken by audit
  - Credit hours earned by placement tests
  - Non-credit course work
2. All transfer hours will count in the attempted hours.
3. Grades in legacy software systems (before PeopleSoft) will be used as recorded and reflected on the student's academic transcript.
4. If the student receives a change in a grade for a class he/she must report this to the Big Sandy Community and Technical College's Financial Aid office in writing for the change to be evaluated into the student's financial aid eligibility record.
5. Developmental remedial course work may receive funding up to a maximum of 30 credit hours according to federal regulations.
6. Dual Enrollment Agreements (also known as Consortium Agreements) allow a student to receive funds for classes taken at more than one college outside KCTCS colleges. These forms are to be completed by the student and the student's "visiting" college and submitted to their local KCTCS "home" College (where financial aid funds are received; usually the college from which the student plans to graduate). Classes taken at a visiting college (whether at KCTCS colleges or outside KCTCS colleges) must count toward the student's graduation from their awarding college.